

Protection Area FAQs:

1. I have never been through this process and would like to know what to expect at my hearing.
Please go to the KS POP (Kansas Protection Order Portal) for helpful information. www.kspop.org

2. Is it faster to paper file or file online through the portal?

Both filings go through the same process. The only difference is that a person can file through the portal 24 hours a day. The clerk processes either type of submission in the same fashion.

3. I filed a case, when will I get my paperwork or know if a temporary order was approved?

It can take 3 to 4 business days. You will receive your paperwork by email, as well as a hard copy by U.S. Postal Service.

4. I never received my emailed copy of my paperwork.
Check your junk email; and see if there is a BARRACUDA email as this is how the email will be sent due to firewall protection.

5. Why was my order denied or case dismissed?

The clerks process paperwork and maintain the court record only. The decision is made by the Judge.

6. How can I get an order changed that a judge has signed?

Motion paperwork can be picked up on the 7th floor of the courthouse; a clerk cannot help you fill out paperwork. You can contact the advocates at 660-5290 for further assistance if needed. Motion paperwork can be placed in the drop box inside the courthouse on the 1st floor, mailed to SG County Courthouse, 525 N Main, PFA/PFSSAHT, 7th floor, Wichita KS, 67203, or placed in the drop box located outside in front of the courthouse on Main St.

7. "I filed on behalf of my child"; does my child attend the hearing as well?"

Minors are not allowed in the courtroom. They can wait in the lobby of the courthouse; however we do not have staff to supervise under age parties.

8. I don't understand the order in this case and what contact can be had, etc.

The clerks cannot give legal advice and cannot answer those questions. You should contact the protection advocate office at 660-5290 or seek legal advice from an attorney.

9. Why was this person allowed to file a case against me?

Filing an order of protection is available to anyone.

10. I need a copy of a previous PFA/S order or the paperwork associated with that case.

Any case that is not currently being processed, must be requested through a KORA (Kansas Open Records Act) request. You can come to the 6th floor of the courthouse to the records department or request it through email at micro@dc18.org.